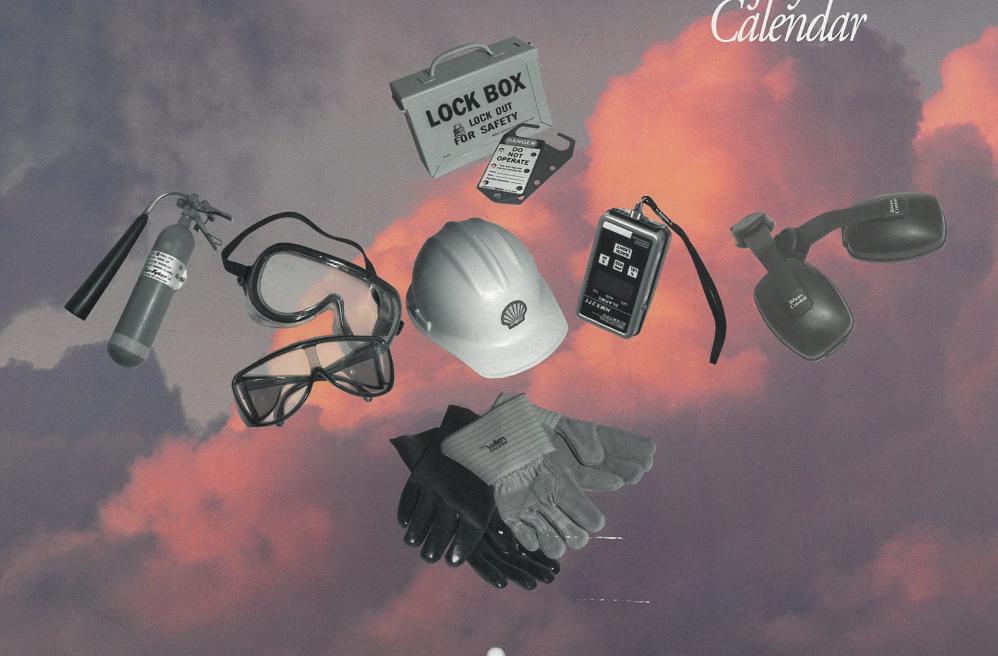
TRANSPORTATION AND MARKETING







PIPE LINE Gibson work group, Louisiana



Tim Carter (left), Steve Poindexter



Jody Braud (left), Doug Winans

Bullwinkle Platform

Auger Platform

Fairway Field in Mohile Ray

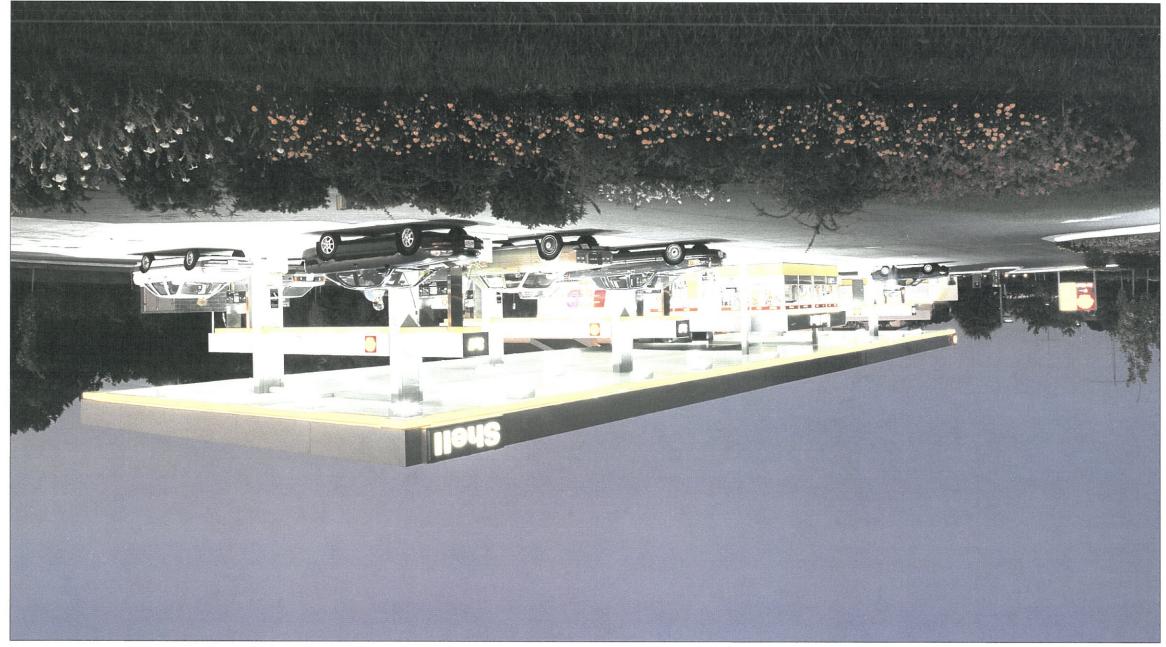
At the Eugene Island 331
platform, where Shell Pipe
Line operates a pump station,
a box of motor oil filters was
blown off the helipad as a
helicopter was taking off.
The incident emphasized to
the Gibson work group the
need to keep helipads clear of
loose objects which could
strike and injure people
below the helipad area.

	1	2	3	4	5	6
	New Year's Day				9/80 Schedule B	
7	8	9	10	11	12 9/80 Schedule A	13
14	15 Martin Luther King Day	16	17	18	19 9/80 Schedule B	20
21	22	23	24	25	9/80 Schedule A	27
28	29	30	31		1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24

MARKETING Midatlantic Retail District



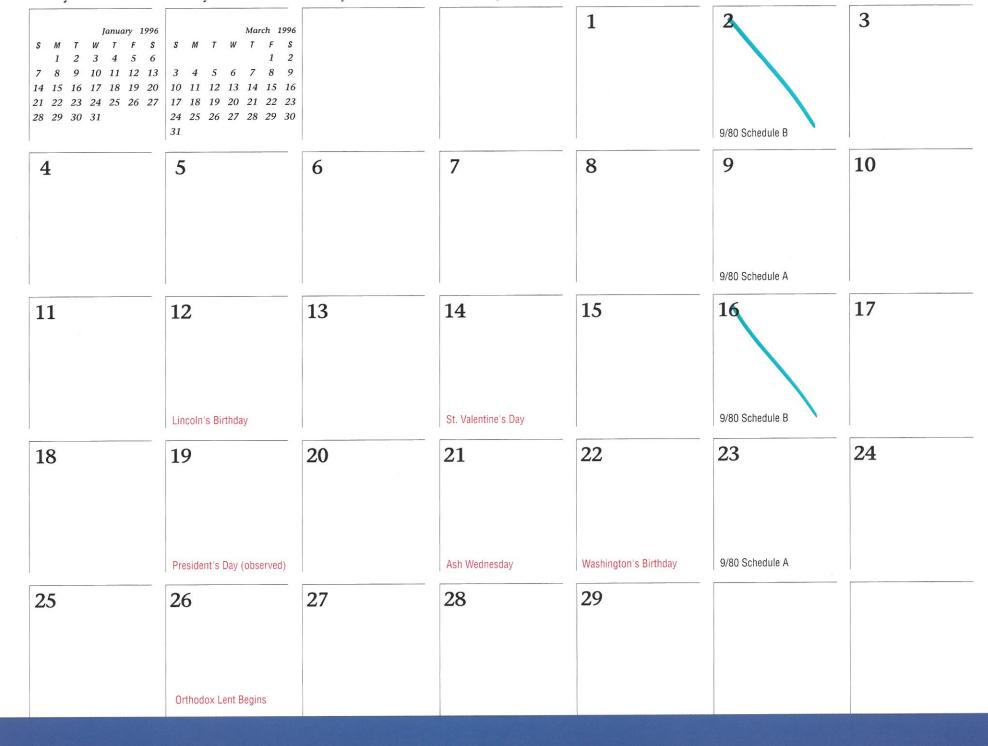
2575 Riva Road, Annapolis, Maryland

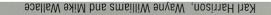


MIDATLANTIC RETAIL DISTRICT



"One of the most important aspects of HS&E awareness to Shell dealers is the recognition that customers appreciate clean and well-lit stations. We encourage dealers to keep their stations well lit and clean at night because it makes our customers feel more comfortable about dropping by, no matter what the time.







John Sylvester, Wayne Williams and David Sherrill



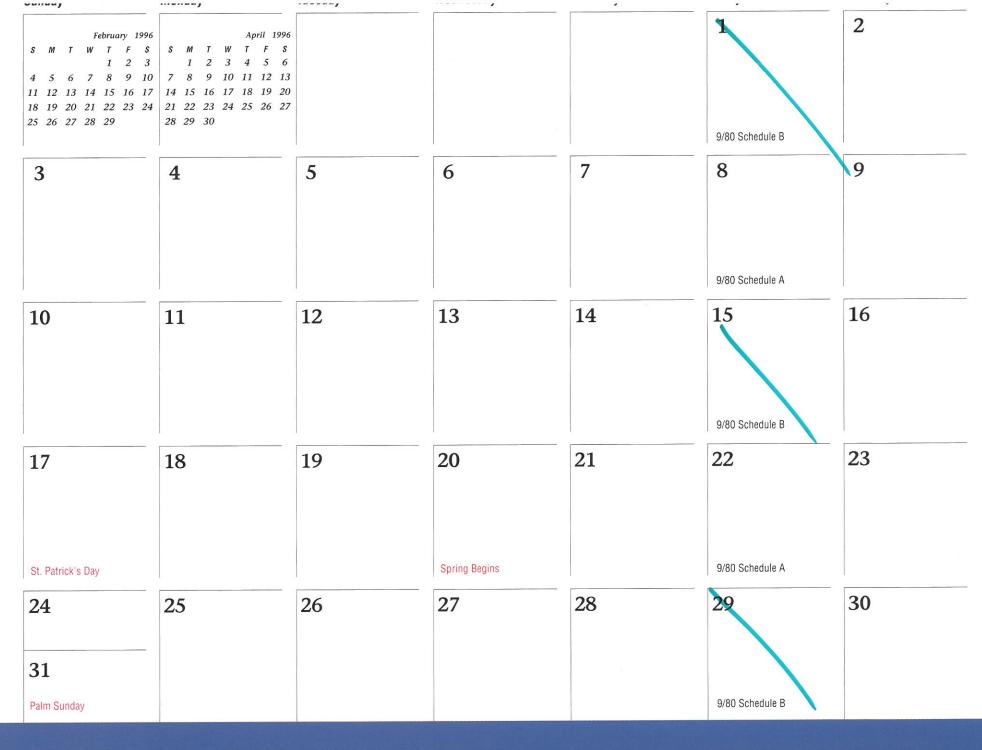
Mike Wallace, Wayne Williams, John Sylvester



NEAR-IVIISS INCIDENT

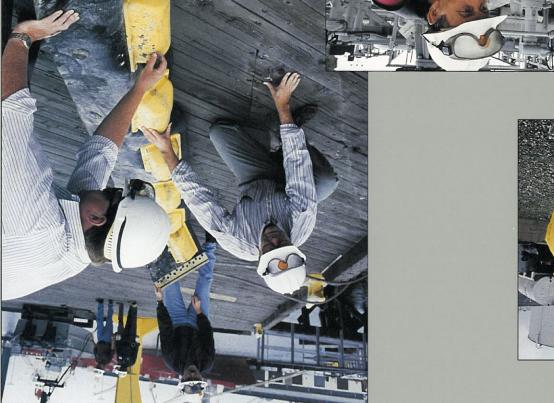
A forklift lost power while a contractor was working under the loading rack.

When the contractor got ready to "jump start" the dead battery with his truck battery, an alert, safety-smart plant employee stopped him and explained the dangers of generating a spark in a potentially flammable area. This emphasizes the importance of good safety communication with contractors.



PIPE LINE, MARINE, PRODUCTS DISTRIBUTION Carson, California











Dave Felger, Joe Kinney, Jeremy Hudson



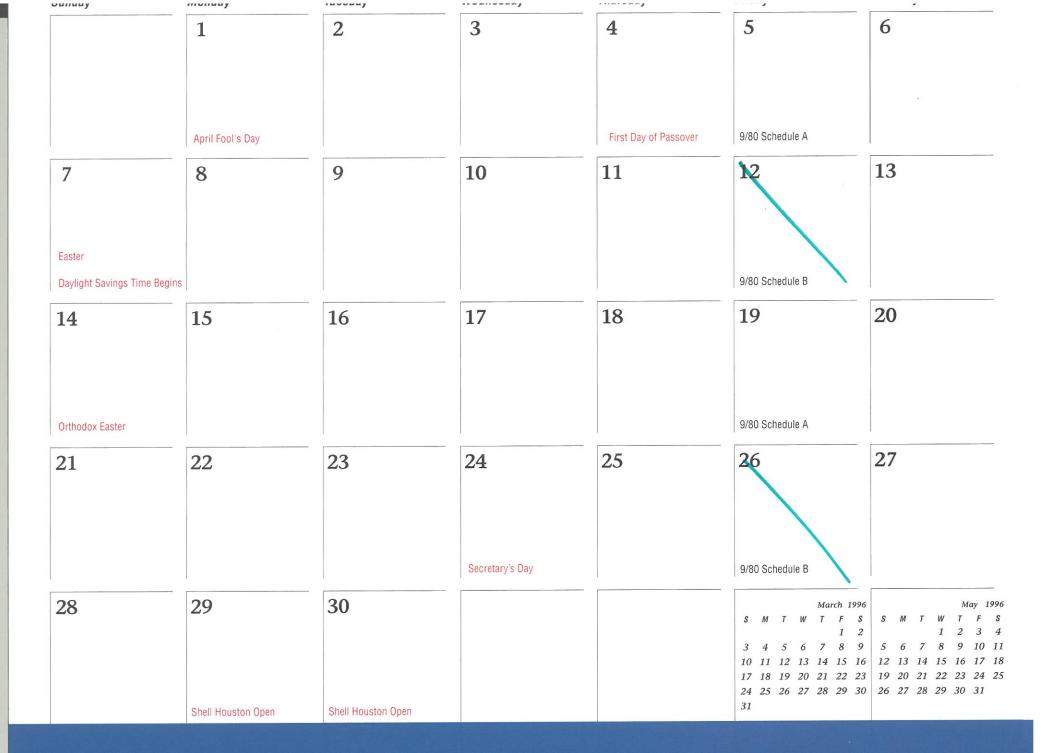
Mike Zagala, Jeff Cazares, Eric Boykins



Dennis Nelson

NEAR-WIISS INCIDENT

A delivery truck was parked at the Martinez loading dock area for about 30 minutes. As the truck pulled away, it left a three-foot-long puddle of oil, which an employee didn't see. She walked right through the oil and almost slipped. As a concerned employee, she immediately called the trucking company and told them their truck had a leak. She later stated, "I should have been paying more attention to where I was walking, because hazards can show up anywhere."



MARKETING, PRODUCTS DISTRIBUTION Texas Retail District



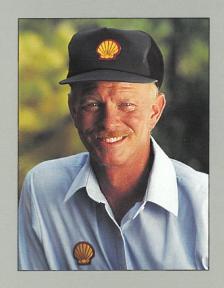


Barry Banks

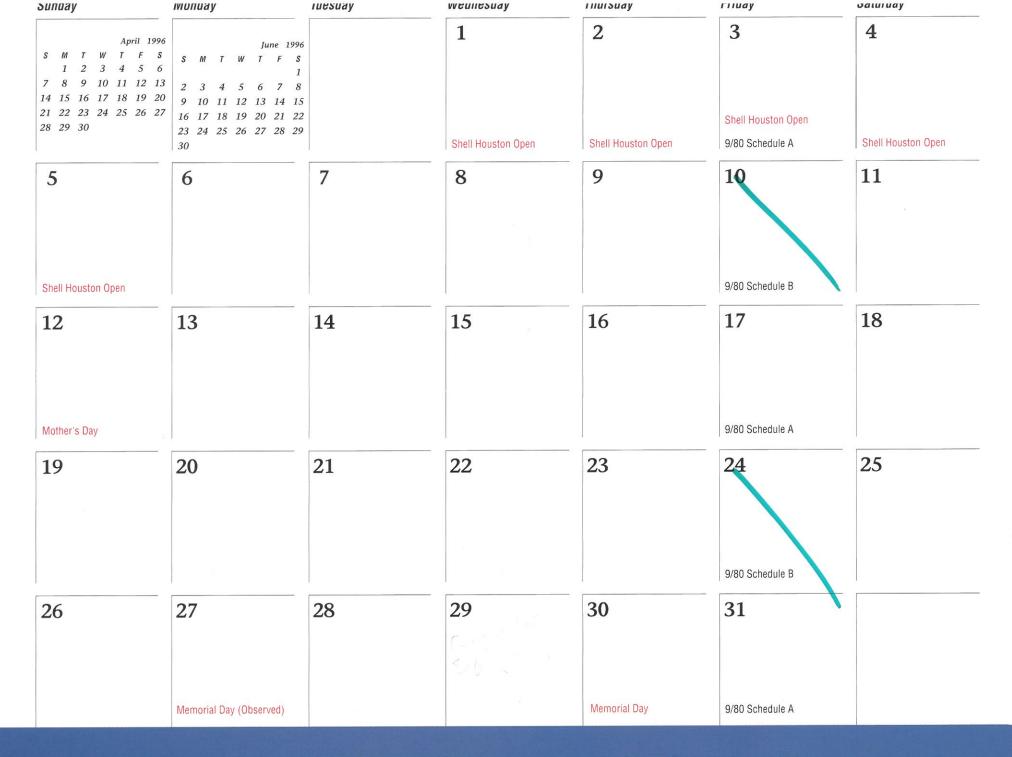




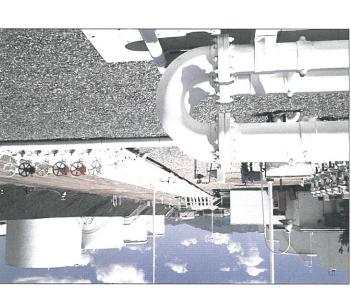
DAKKY DANKS/ PASADENA DKIVEK



"As a Shell tanker truck driver, I make a lot of gasoline deliveries to stations in The Woodlands during the Shell Houston Open. To make sure the stations are a safe place to buy gas—even when there's a big tanker truck on site—I drive defensively, put out my safety cones and follow all the proper delivery procedures."



Bill Webb



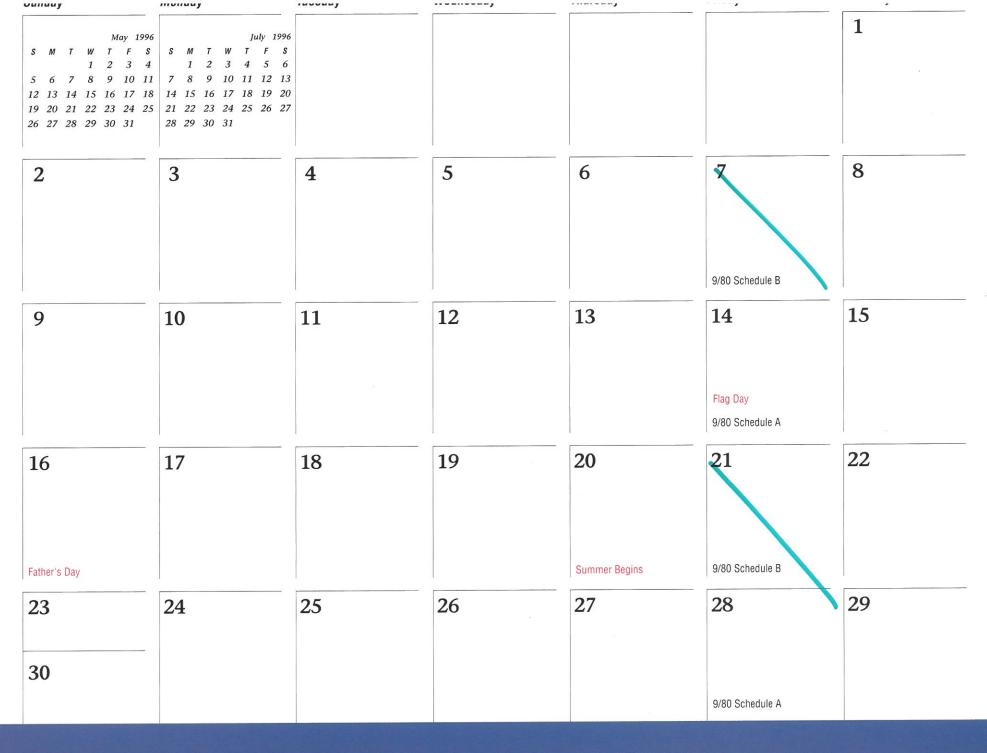




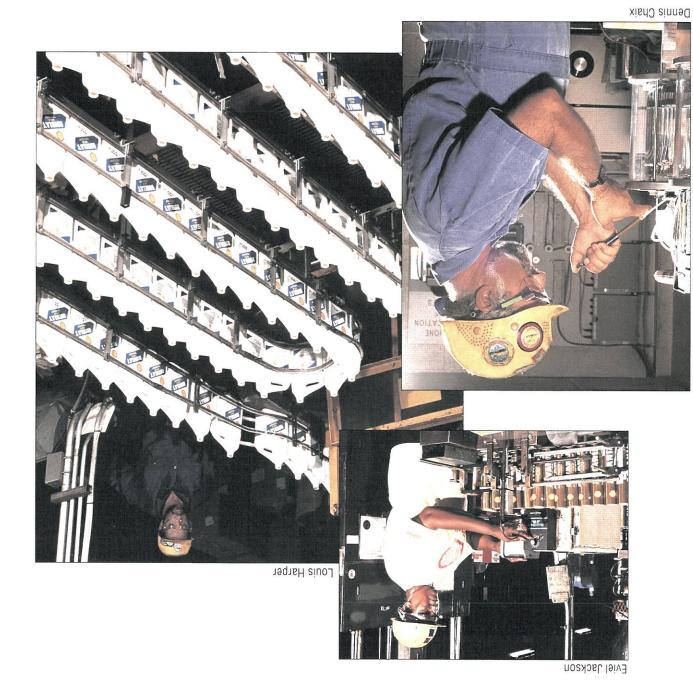


NEAR-IVIISS INCIDENT

Some wooden crating material had been removed from new equipment and neatly stacked away in a fairly remote, seemingly safe location. However, because someone was in too much of a hurry, nails protruding from the wood were not detected and presented a hazard. To solve the problem, the nails were removed and the crating was restacked. This incident highlights the need to detect and eliminate potential hazards.







Don Vercher

Roland Mullins

Prior to inspecting the inside of the plant's No. 5 grease kettle, an operator locked and tagged the electrical panel which controls the large mixing paddles inside the kettle. To ensure the mixing motor was "dead" before he entered the kettle, the operator attempted to start the motor. To his surprise, the motor started and the paddles began to churn. Someone had installed a new electrical panel and left in place the old, disconnected panel which still was labeled "Panel for K-5." To solve the problem, the operator had the old panel removed and the new panel properly marked. Remember: Always double-check.

•	-					
	1	2	3	4	3	6
				Independence Day	9/80 Schedule B	
7	8	9	10	11	12	13
					9/80 Schedule A	
14	15	16	17	18	19	20
					9/80 Schedule B	
21	22	23	24	25	26	27
					9/80 Schedule A	
28	29	30	31		Ju	une 1996 August 1996 F S S M T W T F S 1 1 2 3
					9 10 11 12 13 16 17 18 19 20	7 8 4 5 6 7 8 9 1 14 15 11 12 13 14 15 16 1 21 22 18 19 20 21 22 23 2 28 29 25 26 27 28 29 30 3

MARKETING Midamerica Retail District



11011 Bellefontaine, St. Louis, Missouri

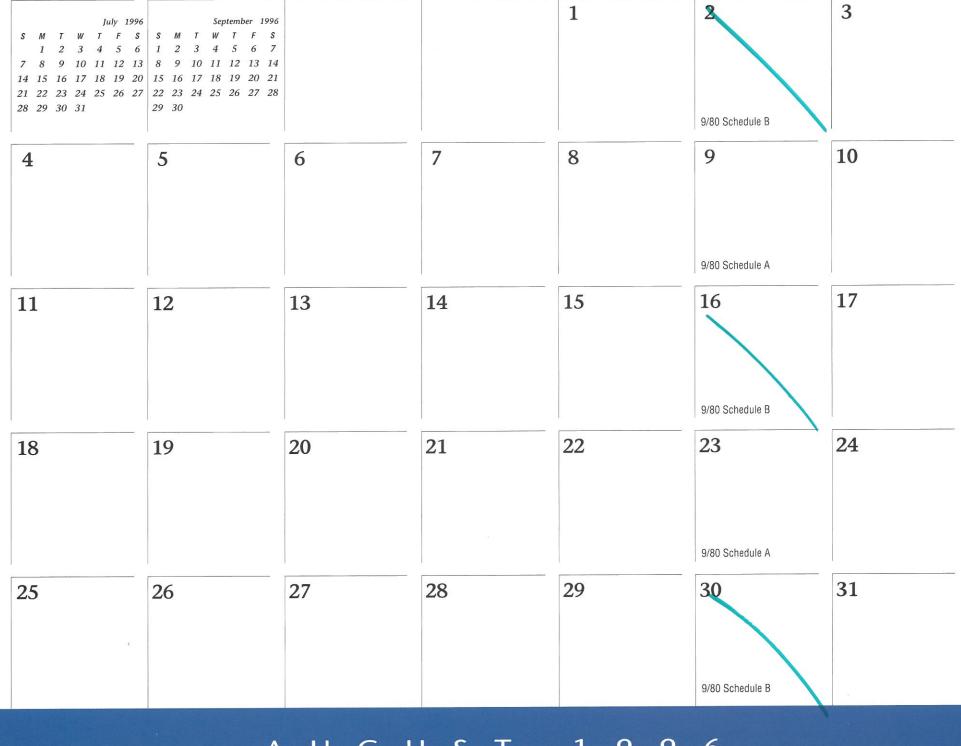


(from left) Rob Shaviss; Operator Paul Ronsick; Manager Dennis Sizemore; Operator Sharon Ronsick

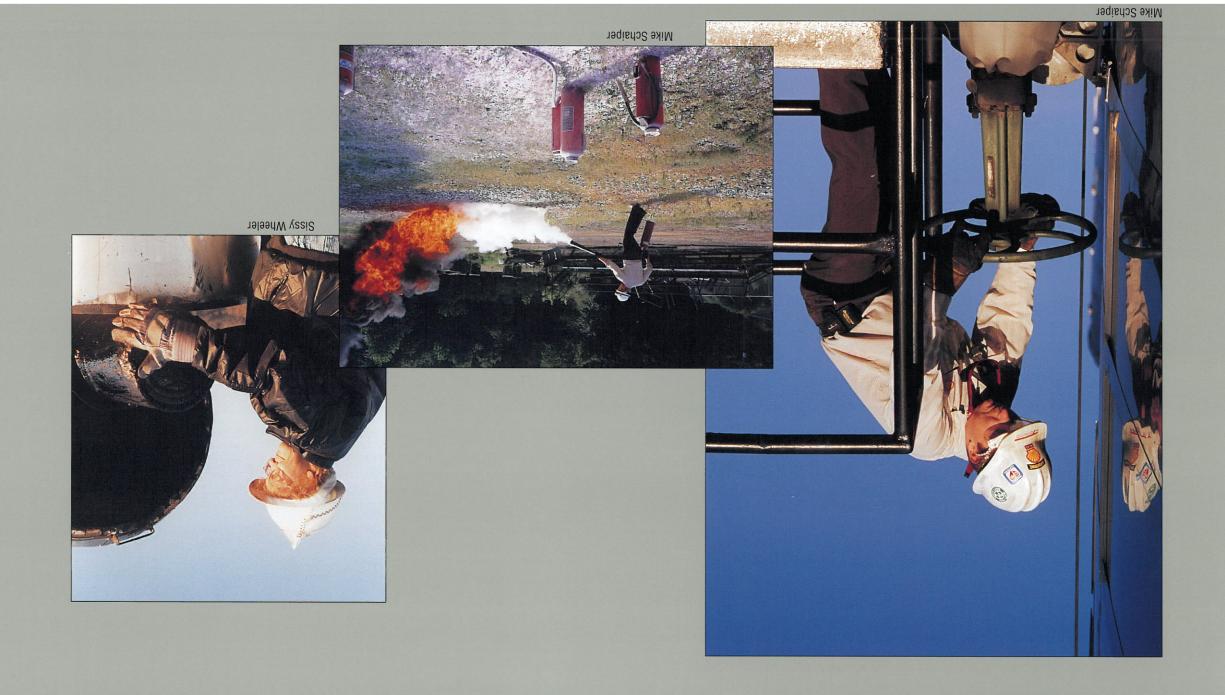
MIDAMERICA RETAIL DISTRICT



"As a district HS&E representative in Marketing, I'm in charge of regulatory compliance for retail service stations. Every year, I conduct a health, safety and environmental audit of each station in my district. During the audit, I discuss compliance issues with dealers and provide information on federal, state and local HS&E rules. It's important that the dealers understand their responsibilities to protect their customers, their employees and the environment."



AUGUST 1996





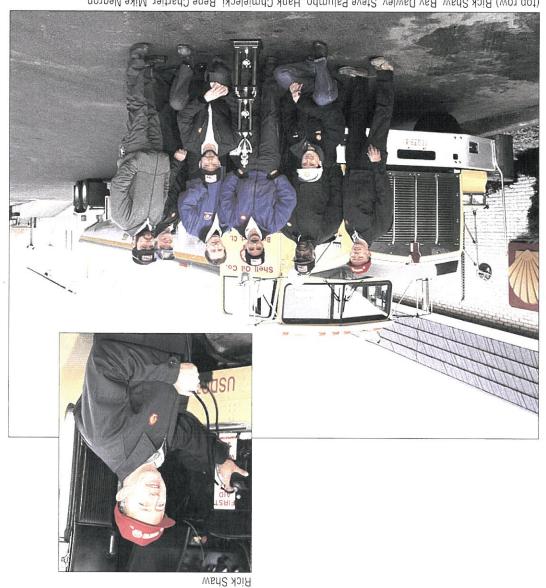
Cutting the grass at the Cincinnati Plant, built on five acres of hilly landscape, requires special attention to safety. On one occasion, an employee was pulling a lawn mower attachment behind a tractor when the front right wheel broke off, causing the tractor's axle to bog down into the grass. Fortunately, the employee was following safety procedures by traveling in a low gear up and down the slope of the hill--not crosswise--which allowed him to maintain control of the tractor. Also, the employee was using his seatbelt and was wearing his hard hat, steel-toed shoes and safety glasses. Remember: Always follow safety procedures and wear the proper safety equipment.

DAPPER DE LE CONTROLLE DE LA C

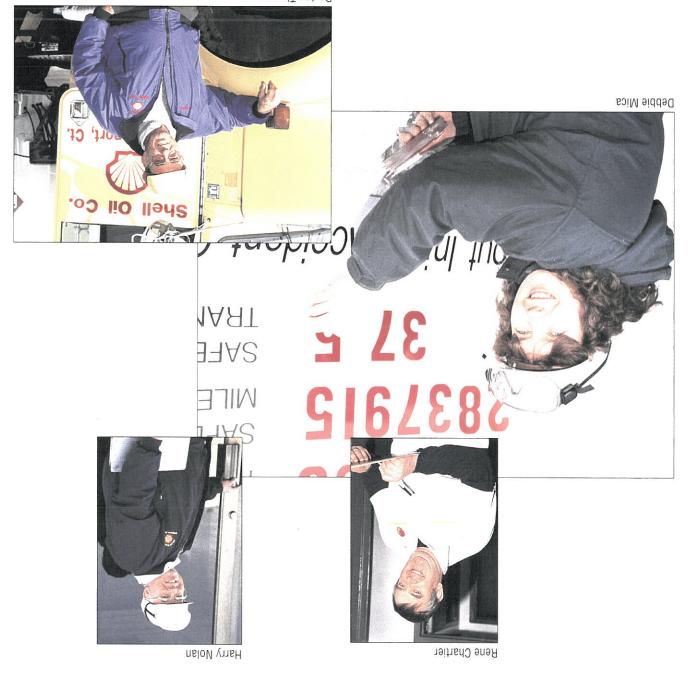
оиниау	munuay	rucsuay	vvounosuuy	inarouay	,	
1	2	3	4	5	6	7
	Labor Day				9/80 Schedule A	
8	9	10	11	12	13	14
Grandparent's Day					9/80 Schedule B	First Day of Rosh Hashana
15	16	17	18	19	20	21
					9/80 Schedule A	,
22	23	24	25	26	27	28
Autumn Begins	Yom Kippur				9/80 Schedule B	
29	30				1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26

PRODUCTS DISTRIBUTION Bridgeport Plant





(top row) Rick Shaw, Ray Dawley, Steve Palumbo, Hank Chmielecki, Rene Chartier, Mike Negron. (bottom row) Glenn Fillion, Tim Dobyns



Dayton Thomas

NEAR-WIISS INCIDENT

While offloading product from a barge, a product hose was lifted about 25 feet above the barge deck using the barge's boom. Suddenly, the boom's steel cable, which was new, snapped and the hose fell to the deck. Luckily, no one was injured. Since the cable was new and properly rated for the application, the operators assumed the faulty cable was in good condition and did not perform a load test. Never assume ... always follow proper safety procedures.

оипиау	ічічнаў	ıuvəuay	vv ธนาเธอนay	inuisuay	1 1 1 u u y	Outurady
September 1996 8 M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30		1	2	3	4 9/80 Schedule A	5
6	7	8	9	10	1.1 9/80 Schedule B	12
13	14	15	16	17	18	19
	Columbus Day (Observed)				9/80 Schedule A	
20	21	22	23	24	25	26
27	28	29	30	31	9/80 Schedule B	
Standard Time Returns				Halloween		

MARKETING San Francisco Retail District

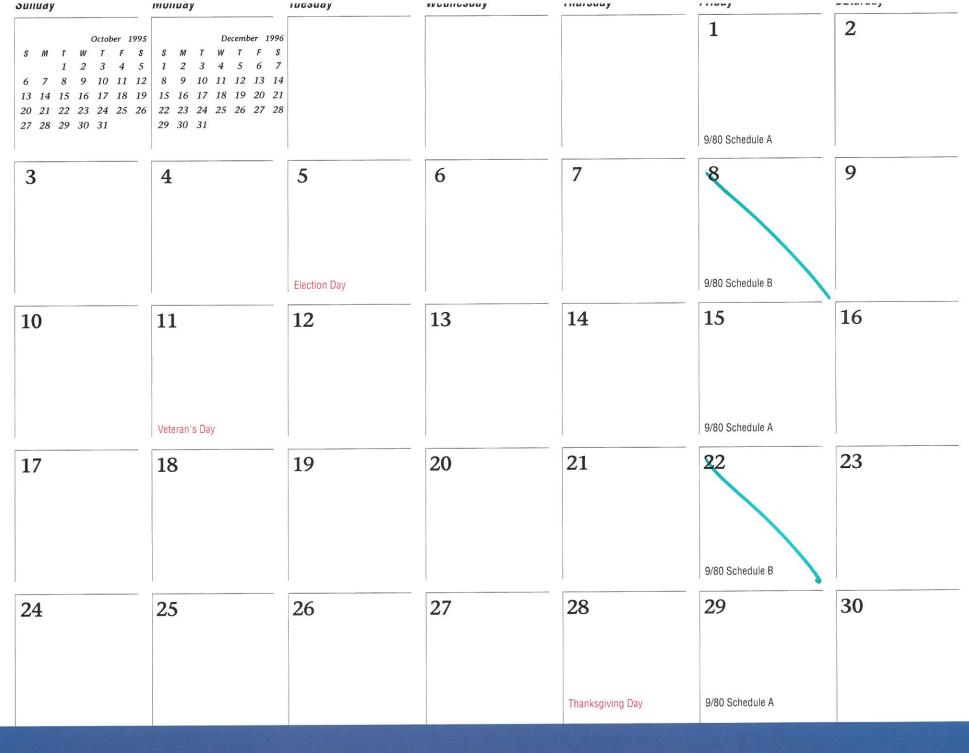




DONNA BARRY/ H3&E ASSISTANT SAN FRANCISCO RETAIL DISTRICT



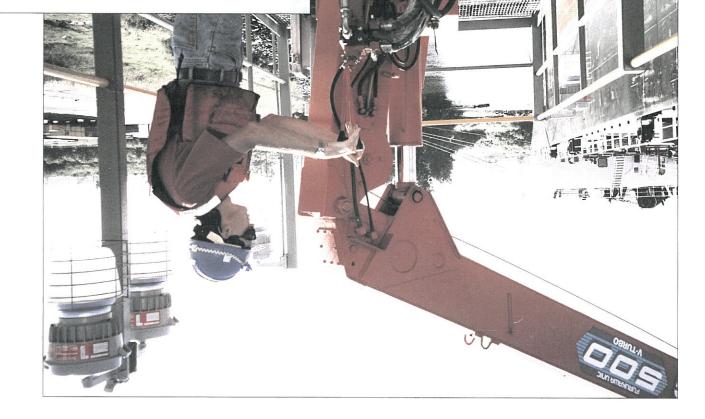
"Marketing employees operating company vehicles drive 12 million miles a year visiting retail stations and contractors. Many of our stations are located in major metropolitan areas known for high-volume traffic. Our defensive driver training programs help Shell employees maintain an enhanced awareness on the road, avoid accidents and return home safely each day."



MARINE, PRODUCTS DISTRIBUTION POrt Tampa, Florida













Keith Hague

NEAK-IVIISS INCIDENT 5 3 2 4 Marine employee: "As I was using a hammer and chisel to remove a First Day of Hanukkah bearing race from a trailer 9/80 Schedule B hub, a metal chip from the 13 14 12 10 11 9 chisel struck the lens of my safety glasses. The impact was hard enough that it left a permanent scratch on the lens. It's another example of 9/80 Schedule A why it pays to wear your 21 19 20 18 17 16 15 safety equipment." 9/80 Schedule B 28 25 26 27 23 24 22 9/80 Schedule A Christmas Day 31 29 30 24 25 26 27 28 29 30 26 27 28 29 30 31

